

Both on-site and at-home video visitation is now available!

The Sanpete County Jail recently upgraded the video visitation program to allow for two options for visiting an inmate: public visitation done at the Sanpete County Jail and at-home visitation that can be done from any mobile device for a fee. You need to have good Wi-Fi for remote visits.

Visitation Information and Rules:

- The visiting week will be Sunday through Saturday. Visitors will have the option of coming to the Sanpete County Jail for a free on-site visit, or may opt to create an account and have the ability to visit remotely for a fee.
- On-site visiting hours and limitations:
 - Sunday: 9:00 am to 11:00 am, 12:00 pm to 4:00 pm, 5:00 pm to 6:00 pm
Monday – Saturday 12:00 pm to 4:00 pm, 5:00 pm to 6:00 pm.
 - Only 2 on-site visits are allowed per week. The visiting week is from Sunday to Saturday.
 - Prior to scheduling an on-site visit, any visitor 18 years of age and older must create an account at <https://securustech.net> and submit a selfie and a valid photo ID. The photo ID must be a valid government document: i.e., driver license, state ID card, passport, etc. After submitting those, you will receive an email with an inmate application and the visitation rules form to be returned. After being verified by Sanpete County Jail, you can schedule a visit.
 - Visitors need to schedule their visits at least 3 days in advance. This can be done by going to <https://securustech.net>. Log into your account, select video connect, then follow the directions or prompts to schedule your on-site visit.
 - Visits may be denied due to facility operation issues, security threats, etc. Visits will not be allowed if active protective orders, stalking injunctions, etc. exist between the visitor and the inmate. Inmates will not be allowed to visit with victim(s) or anyone involved in court cases.
 - Visitors may not visit if they were incarcerated within 45 days of the visit.
 - Visitors under the age of 18 must be accompanied by their parent or legal guardian.
 - Visitors 16 to 18 years of age must present a photo ID before beginning the visit. For visitors 16-18 years of age, this may be a school ID card or other similar type of ID.
 - Visitors 18 years of age or older must create their own Securus account at <https://securustech.net> and submit a selfie and a valid photo ID. The photo ID must be a valid government document: i.e., driver license, state ID card, passport, etc.
 - Parents must be in control of their children at all times. Do not allow children to play on the chairs or visiting kiosks, etc. Parents who fail to maintain control of their children may be asked to leave the visiting area.
 - No food or drink is allowed in the visiting room.
 - No cell phones are allowed in the visiting room.
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- Remote visiting hours and limitations:
 - Sunday to Saturday 9:00 am to 11:00 am, 12:00 pm to 4:00 pm, 5:00 pm to 7:00 pm, 7:30 pm to 9:00 pm. Please check online visiting schedule for availability.
 - One visiting period per day, up to 7 visits per week. Visiting periods may be 20 or 40 minutes long. Fees do apply for remote visiting.

- Prior to scheduling an on-site visit, any visitor 18 years of age and older must create an account at <https://securustech.net> and submit a selfie and a valid photo ID. The photo ID must be a valid government document: i.e., driver license, state ID card, passport, etc. After submitting those, you will receive an email with an inmate application and the visitation rules form to be returned. After being verified by Sanpete County Jail, you can schedule a visit through the same website.
- The account holder must be present at the beginning of each remote visit.
- Visits will NOT be allowed between visitors and inmates who may have active protective orders, stalking injunctions, etc. Inmates will not be allowed to visit with victim(s) or anyone involved in court cases.
- Fees paid for remote visits are non-refundable. If you have any fee issues, you must contact Securus customer support for home users at 877-578-3658. The jail is not liable for lost funds due to visits that did not occur due to security issues, disciplinary issues, etc.
- Failure to follow rules set by the Sanpete County Jail may result in a person's online account being denied.

Rules for both on-site and remote visits:

- Visitors are required to wear modest clothing. No shorts. No see-through blouses or shirts, sleeveless, low-cut, or any shirt showing your skin above your waist. This includes approved children. Children of all ages must be fully dressed. Inmates must be in STATE or COUNTY issued clothing.
- Visitors/callers may not use foul, abusive, threatening, or unreasonably loud language.
- Visitors/callers and inmates may not engage in sexually explicit behavior or calls. This includes nudity, sexually explicit conversation, hand gestures, etc.
- Only APPROVED visitors will be allowed on the remote visit. The APPROVED visitor should be the only person seen on the video call. **ANY AND ALL VISITORS APPEARING ON A REMOTE VISIT, MUST SUBMIT AN APPLICATION AND BE APPROVED! NO EXCEPTIONS.**
- No screenshots may be taken of any inmate. No video sharing with inmate during the visit. Visitors are not allowed to show inmate anything on their cell phone or computer during the visit.
- ALL visitors 18 years of age and older need to create their own SECURUS account with a facial recognition photo, valid government ID (driver license, identification card, passport, and wait for approval.
- ALL visitors under the age of 18 must be accompanied by a Parent or Guardian for each visit and the Parent or Guardian must sign the Inmate Visitor Application.
- Unrelated minors will NOT BE ALLOWED TO VISIT!
- Onsite visits are restricted to 2 per week.
- You cannot share visits with other inmate's visitors.
- Any inmate or visitor who exposes themselves during visiting will no longer be allowed to visit any inmate at Sanpete County Jail.

Inmate Phone Calls

- Inmates can make outgoing calls.
- All inmates outgoing calls are either collect or pre-paid using purchased phone time. Inmates are able to purchase phone time to make non-collect phone calls.
- Family and friends have the option of setting up an account through Securus (see number below) and have received calls charged to that account.
- If you do not wish to receive calls from an inmate, you can put a block on your phone so that they are unable to call you. This can be done by speaking with the visitation coordinator at **(435) 835-2192**.
- The inmate phone system is provided by Securus Technologies. If you have any questions, you may call them at **1-800-844-6591**.